

Our service is funded to assist those aged 16 or over and who are living in Argyll and Bute or West Dunbartonshire and who may need assistance in having their voices heard and their rights upheld in health and social care settings.

We will give priority for service to:

- 1) those who are subject to legislative intervention (for example interventions under the Mental Health Act, Adult Support and Protection, Adults With Incapacity)
- 2) Individuals who are presently or imminently facing significant impact on their lives, e.g. harm, homelessness, family and caring arrangements, destitution.
- 3) All other individuals who may struggle to self advocate due to significant health barriers



Lomond and Argyll Advocacy Service (LAAS) SCIO

**Get in touch**

Dumbarton Office:

01389 726543  
admin@laas.org.uk

Argyll & Bute Office:

01546 606056  
admin.argyll@laas.org.uk

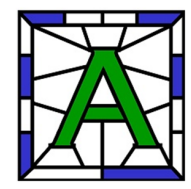


**Our website**  
www.laas.org.uk

**Social media**  
@LAASAdvocacy



Scottish Charity Number: (SC033157)  
Registered address: 155 Glasgow Road, Dumbarton, G82 1RH



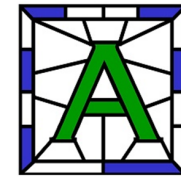
# Lomond and Argyll Advocacy Service

MAKING SURE YOUR VOICE IS HEARD

**INDEPENDENT**  
**CONFIDENTIAL**  
**FREE**

# Lomond and Argyll Advocacy Service

# How Can An Advocate Help?



Lomond & Argyll Advocacy Service exists to help ensure people's rights, needs and wishes are heard and respected.

**UNSURE ABOUT SPEAKING UP?**

**FEELING CONFUSED OR ALONE WHEN DEALING WITH PEOPLE IN AUTHORITY?**

**WISH YOU KNEW MORE ABOUT YOUR OPTIONS AND CHOICES?**

**HAVING DIFFICULTY GETTING YOUR VIEWS HEARD AND UNDERSTOOD?**

**WISH YOU HAD SOMEONE WHO WOULD ASK THE QUESTIONS YOU WOULD LIKE ANSWERS TO?**

If you answered yes to any of the above

Lomond & Argyll Advocacy Service may be able to help!



An advocate can spend time with you getting to know you and your needs so that they are in a good position to help you express your views and, if necessary, speak up on your behalf



An advocate can work with you to gather information, thereby giving you the opportunity to make an informed choice from all the options available.



An advocate will not make judgements or try to impose their views



Information will not be revealed or passed on without your consent



Your Advocate will only act with your agreement

Whatever you discuss with your advocate will remain confidential.

We will not breach your confidentiality unless your or someone else's safety is at risk

Your advocate is there to support only you. They can work with you to discuss issues that matter to you with health and social care professionals

Your Advocate is on your side and is independent of any health or social services you receive

Their only loyalty is to you!

**INDEPENDENT ADVOCACY:  
MAKING SURE YOUR VOICE IS  
HEARD**